



CITY OF OAKLAND
Office of the City Auditor



Serving Oakland With Integrity

Please share our Newsletter with Oakland residents, businesses, or City employees that may be interested in our work. Thank you!



NEW REPORT

Business Tax Refunds Audit FY 2017-18

Today my Office released its annual audit of business tax refunds for FY 2017-18. The audit did not identify any exceptions. Specifically, the Finance Department properly calculated, documented, approved, and processed valid refunds in accordance with the Municipal Code and its policies and procedures. In addition, the Finance Department implemented all three recommendations from the previous audit. These recommendations were designed to improve customer service to taxpayers and improve internal controls over business tax refunds.

To read the full Business Tax Refunds Report, click [here](#).

AUDITS IN PROGRESS

Currently my Office is working on the following audits:

- Financial Condition of the City
- Police Commission and Community Police Review Agency
- Measure D - Kids First! Fund
- Oakland Fire Department - Inspections

OPPORTUNITIES

Cannabis Appointment

I am honored to have the responsibility to appoint a Commissioner to the Cannabis Commission. Over the next several weeks I will be accepting applications from interested individuals. Click [here](#) to learn more about the appointment and role of Commissioners.

Whistleblower Program Internship

We are looking for a Master-level Intern to assist our [Whistleblower Program](#) Manager. Fellows will gain first hand experience in responding to and examining allegations of fraud, waste and abuse within the City of Oakland. More details can be found [here](#).

Master Fellow Audit Internship

We are looking for a Master-level Fellow to assist us on our audits. Fellows will be fully integrated in the workings of our office, gaining first hand experience in the planning of audits, the testing of controls and processes, and development of working papers. More details can be found [here](#).

Communications and Research Internship

Are you a visionary creative with strong research skills? If so, grab this fantastic opportunity to design and brand our on-line "Ask the Auditor" program. For more details, click [here](#).

HAVE A TIP OR A CONCERN?

Hotline Tips Inform Our Audits

If you have concerns about the City's Fire Inspection Program, the Police Commission, Community Police Review Agency, Measure D-Kids First! Fund, or evidence of waste, fraud and abuse occurring somewhere else in the City of Oakland, I want to hear them.

Call or submit a hotline report (anonymously or not) today. It's easy:

1. Call the City Auditor's Hotline at **1-888-329-6390** (interpreters available); or
2. Submit a report online at www.OaklandAuditor.com.

Visit our website for more details on submitting complaints through the [Whistleblower Program](#).

My office can serve you best when I receive feedback on City services directly from you.

COMING TO A NEIGHBORHOOD NEAR YOU

Join Us

I will be presenting at the following meetings:

- Community Policing Academy Alumni Association, Thursday, **September 5th** from **6-8pm** at Eastmont Police Substation, 2651- 73rd Ave., in the Coliseum Room, Oakland, 94605.
- Neighborhood Crime Prevention Council (NCPC)-Beat 7X: Thursday, **September 19th** at **7:15pm**, Willie Keyes Center, 3131 Union Street, Oakland, 94608.

Invite the Auditor!

Invite the City Auditor to your Neighborhood Crime Prevention Council (NCPC) or community group meeting. We will share what we do and discuss the importance of the City Auditor's [Whistleblower Hotline](#), as well as hear your concerns, answer your questions, and find out what areas of local government you would like audited.

Please send **Dena Shupe** an email to dshupe@oaklandca.gov if your NCPC or community group would like us to make a brief presentation.

Want the [Public Ethics Commission](#) and City Auditor to present together? Just ask.

Should you have any questions, please direct them to cityauditor@oaklandca.gov.

Committed to serving you with the utmost integrity,



Courtney A. Ruby, CPA, CFE
City Auditor

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Independent City Auditor. Reporting Directly to the Residents.