#### Office of the City Auditor

Presentation to the Oakmore Neighborhood Community Meeting

COURTNEY RUBY, CPA, CFE City Auditor

January 16, 2020



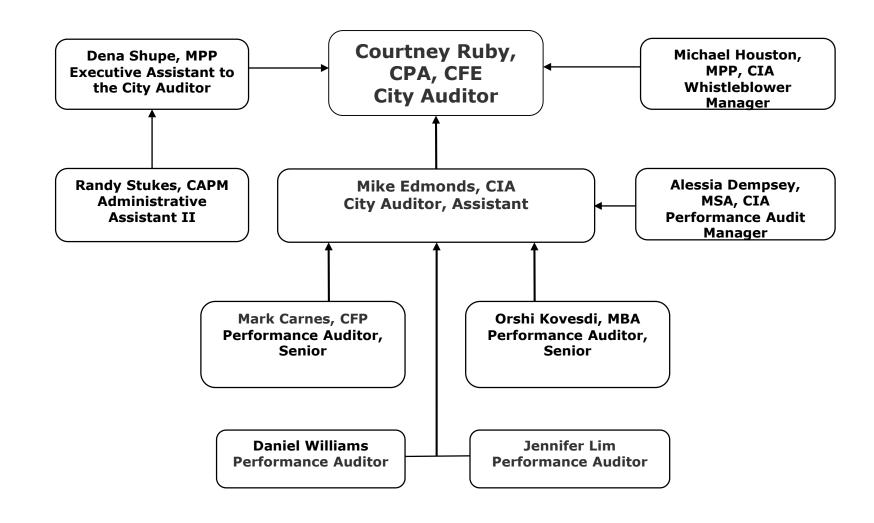
## Oakland's City Auditor (again)

- City Auditor from 2007-2014
- City Auditor again in 2019



## Office Overview & Structure

- Assumed Office January 7, 2019
  - > Term: 4 years
- Authority to audit anything and everything in the City
- Staffing: 10 FTE's
  - > 8 Auditors
  - > 2 Administrative staff
- Office budget of \$2.3 million
- City budget of \$1.6 billion



# How Does the City Auditor Provide Value to Oakland residents?

- Ensures transparency and accountability.
- Protects against fraud, waste, abuse, and mismanagement.
- Ensures public funds are spent in the public interest.
- Identifies areas of greatest risk in government.
- Increases revenue and decrease costs.



## Mission Statement

To conduct performance audits and investigations that return in-depth and meaningful results to the residents of Oakland by identifying and auditing the areas of government most vulnerable to mismanagement, fraud, waste, and abuse.



#### Personal Vision

- Highest standards of performance and professionalism
- Serve the public with the utmost integrity
- Dig Deeper Greater Impact



#### How Do We Fulfill Our Mission And Goals?

- Whistleblower Program
- Performance Audits
- Mandated Audits
- And more...



## Whistleblower Program Purpose

- Deter, detect and defend against fraud, waste, abuse and mismanagement
- ➤ 46% of fraud is initially detected through hotline tips; drops to 30% without hotline and
- ➤ 50% of tips come from employees



# Latest Whistleblower Program Results

- Received 194 New Cases
- Closed 155
- Issued a Report on Oakland Promise





#### To File a Complaint

Call the WHISTLEBLOWER HOTLINE 1-888-329-6390 (interpreter available)

**SUBMIT A REPORT ONLINE** 

www.OaklandAuditor.com/Whistleblower

### **Audits Issued**

#### **Mandated Audits**

- Business Tax Refunds FY 2017-18
- Rent Adjustment Program Follow-up
- Limited Public Financing Act



### **Audits Issued**

#### **Performance Audits**

Police Overtime



## Police Overtime Follow Up Audit

#### **Findings**

- OPD's Overtime budget is not realistic
- OPD needs to improve management and operational controls
- OPD still needs to enforce overtime limits on overtime hours worked
- MOU issues were not addressed



## Audits in Progress

#### Performance Audits

- Financial Condition of the City
- Police Commission & Community Policing Review Agency
- Oakland Fire Department Inspections
- **Homeless Services**
- Workforce Development Follow-up

#### **Mandated Audits**

- Measure D Kids First! Fund
- Measure Q & D Library Services



## Contact Us

1 Frank H. Ogawa Plaza 4<sup>th</sup> Floor, City Hall Oakland, CA 94612

Ph. (510) 238-3378

## Comments and questions cityauditor@oaklandca.gov



View Reports at: www.oaklandauditor.com/Reports