



CITY OF OAKLAND

Office of the City Auditor

Annual Survey: What Do You Want Your Watchdog to Dig Into?

ABOUT THE SURVEY

The Office of the City Auditor is conducting an annual risk assessment to develop our annual audit workplan and would like to hear from all Oaklanders. This process includes obtaining input from City leadership, City employees, community organizations, and Oakland residents on the issues, departments, and/or City activities they are most concerned about and want to see audited.

In previous years, our Office issued audits on homeless services, encampment management, fire inspections, and financial conditions, all of which were among the biggest concerns warranting an audit. You can read those reports, and all our other audits and investigations, [here](#).

We will consider your feedback along with other information when developing our annual audit workplan. Other information we consider in developing the audit workplan includes complaints received from our [Whistleblower Hotline](#), issues identified in our audit work, and my Office's resources and workload.

In August, my Office will publish the annual audit workplan in accordance with recent Charter changes resulting from the passing of Measure X. I fully endorsed and lobbied for this requirement to increase transparency and accountability in our Office.

We want to hear from all Oaklanders so we can focus our Office's work on the highest-risk areas of the City.

Thank you for sharing your feedback, insights, concerns, and ideas, which are invaluable in my quest to ensure accountability and integrity in our government.

INSTRUCTIONS

For each row, start by reading the question and then either write in your answer or check the most appropriate answer. *All questions are optional.*

1. What is your name?

2. What is your email address?

3. What is your phone number?

4. Please identify the community or civic organizations in which you are a member.

5. Please identify whether you are an Oakland resident.

6. Oakland officials, employees, and members of the public have identified many potential audit topics for the City Auditor’s consideration. Please rate the priority you would place on each of the following potential audit topics, with 1 indicating lowest priority, and 5 indicating highest priority.

	1 - Lowest Priority	3 - Medium Priority	5 - Highest Priority	Uncertain - unaware of the problem
Emergency Response (efficiency, effectiveness, timeliness, compliance with rules and regulations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Police Department Staffing (efficiency, effectiveness, civilianization)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee Hiring (compliance with rules and procedures, sufficiency of rules and procedures, timeliness and efficiency)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contracting/Purchasing/Accounts Payable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cannabis Permitting (compliance with rules and regulations, fairness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Code Enforcement (reasonableness, timeliness, compliance with rules and regulations)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Street Maintenance (efficiency, effectiveness, timeliness, compliance with rules and regulations, equitable investment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
City Fees (compliance with rules and regulations, reasonableness)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Abandoned Vehicles (efficiency, effectiveness, timeliness, compliance with rules and regulations, equitable resource deployment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Illegal Dumping (efficiency, effectiveness, timeliness, compliance with rules and regulations, equitable resource deployment)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OAK 311 Response (efficiency,				

effectiveness, timeliness,
compliance with rules and
regulations)

Affordable Housing Production
(efficiency, effectiveness,
timeliness, compliance with rules
and regulations)

The Mobile Assistance
Community Responders of
Oakland (MACRO) Program
(efficiency, effectiveness,
timeliness, compliance with rules
and regulations)

7. Please provide insights or concerns you have with any of the above audit topics.

8. Are you aware of City of Oakland programs, activities, or departments that need to be more effective, efficient, economical, or equitable? If so, please identify and describe them here.

9. Our Office has completed several high risk audits addressing homelessness, fire inspections, OPD overtime, and the City's financial condition that you can view and read here. Is there an audit topic we have not identified above that you believe should be audited? If so, please describe below.

10. Do you have any other comments, questions, or concerns?



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Thank you for completing the Office of the City Auditor's Annual Survey! We expect to provide the results to you in our Annual Audit Plan, to be released in August.

Please visit our [website](#) to learn more about the roles and responsibilities of the Office of the City Auditor.

Committed to serving you with the utmost integrity,

Courtney Ruby, CPA, CFE
City Auditor