



**Fraud
Waste
Abuse**

Whistleblower Program Annual Report Fiscal Year 2023-2024

January 24, 2025



**CITY OF
OAKLAND**

Office of the City Auditor

www.OAKwhistleblower.com | Hotline 1-888-329-6390

Whistleblower Program Annual Report

Fiscal Year 2023-24

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Whistleblower Program Annual Report

Fiscal Year 2023-24

The Whistleblower Program's History and Purpose

The Whistleblower Program (Program) seeks to foster the highest standards of ethical behavior within Oakland's municipal government by detecting, deterring, and defending against fraud, waste, and abuse affecting City resources. The Program operates pursuant to the [Oakland Whistleblower Ordinance](#),¹ that was passed and adopted by the City Council in September 2008.

After taking effect in January 2009, the Whistleblower Ordinance established a Whistleblower Hotline for confidentially reporting suspected fraud, waste, and abuse; and it prohibited retaliation against anyone who discloses information about improper activities.

The bulk of the Program's activities are rooted in the following objectives:

- Promoting an ethical culture and awareness of fraud, waste, and abuse.
- Providing responsive customer service to the public and City employees.
- Conducting and managing investigations into allegations of fraud, waste, and abuse.

The Whistleblower Hotline

The Whistleblower Hotline (Hotline) is a safe and reliable way for City employees, contractors, residents, and members of the public to report potential fraud, waste, and abuse in the City of Oakland.

The Hotline is accessible on the City Auditor's website (www.oaklandauditor.com), or by phone (1-888-329-6390). It operates 365 days a year, 24 hours a day, and has language translation capabilities in over 150 languages.

Annual Report Overview

This Annual Report provides an overview of the whistleblower investigation process, the number and types of allegations submitted in Fiscal Year (FY) 2023-24,² the characteristics of the whistleblowers, the allegations warranting an investigation, and then concludes with a summary of the investigation outcomes and actions taken.

¹ OMC Chapter 2.38 - OAKLAND WHISTLEBLOWER ORDINANCE

²At the City of Oakland, fiscal years begin on July 1, and end on June 30 the following calendar year.

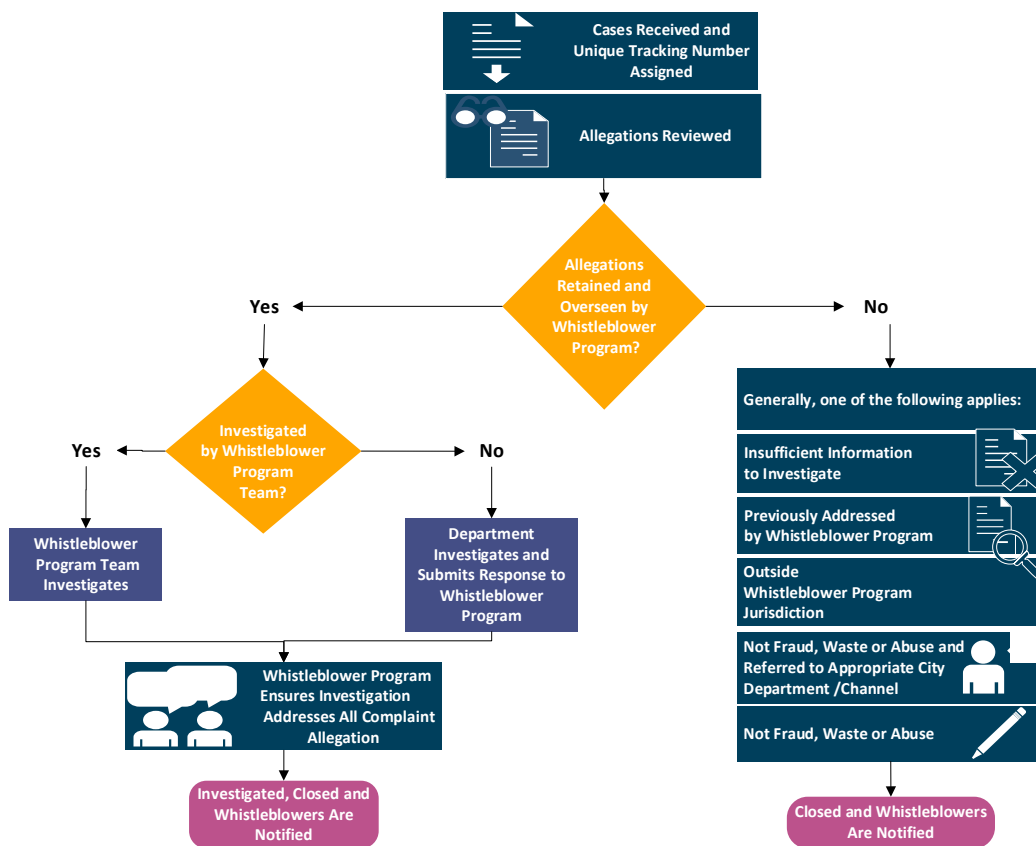
Understanding the Investigation and Referral Process

The Office of the City Auditor (Office) conducts a thorough analysis of each allegation submitted through the Hotline. We follow four criteria in determining if an allegation warrants launching an investigation:

1. Meet the definition of “fraud,” “waste,” or “abuse.”³
2. Must involve City of Oakland property, infrastructure, employees, officials, or otherwise fall within the City’s jurisdiction.
3. Must have occurred within 12 months of being reported.
4. Must not be known to be the subject of current litigation.

The City Auditor’s Office may also investigate cases that have health and safety implications, involve chronic irresponsiveness, or present significant risk to the City. Additionally, the Whistleblower Program handles complaints based on a process that ensures cases are promptly assigned and investigated – resources permitting. The flow chart below captures this process.

Whistleblower Hotline Evaluation Process



³ “Fraud” is an attempt to personally benefit through wrongful or criminal deception. “Waste” is imprudent or careless use of the City’s resources. “Abuse” is misusing authority and access for personal benefit.

Fiscal Year 2023-24 Whistleblower Cases by Allegation Type

Whistleblower complaints included a diverse range of allegation types. The table below shows the number of complaints by allegation type in FY 2023-24.

Allegation Type	Total
Other	30
Misconduct or Inappropriate Behavior	21
Time Abuse	14
Theft	13
Hiring Irregularities	10
Environmental Protection, Health or Safety Law	9
Falsification of Contracts, Reports or Records	6
Violation of Policy	6
Accounting and Auditing Matters	4
Improper Supplier or Contractor Activity	3
Misuse of Assets or Services	3
Unauthorized/Fraudulent Use of Company facilities and equipment	3
Data Privacy	2
Embezzlement	2
Inquiry	2
Suggestion	2
Unsafe working conditions	1
Grand Total	131

Note: *Allegations categorized as “Other” include a diverse range of allegations including criminal activity, public nuisances, and irresponsible/poor/unfair customer service. Twenty three percent – or 30 of the total 131 whistleblower cases submitted in FY 2023-24 fit into this category.

Prioritizing Whistleblower Investigations

Upon determining that whistleblower complaints warrant investigation, the Office ranks cases by risk. There are also matters unsuitable for the Whistleblower Program to investigate. These allegations are referred to other organizations. Examples include, but are not limited to, criminal conduct, adverse employment actions, discrimination complaints, low-risk instances of improper activities, and certain violations of law or regulations. Allegations are classified in one of the following categories:

High-Priority: Immediate safety concerns, \$50,000 or more in losses or misuse to the City, recent criminal activity which include identified crimes and suspects, significant Citywide or department-wide issues, or other urgent matters.

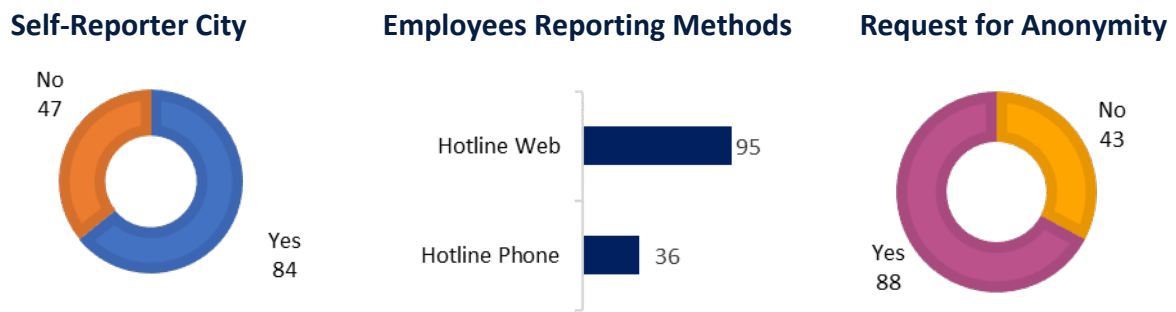
Medium-Priority: Involve \$500 or more in losses or misuse to the City, involve management, collusion of multiple wrongdoers, or patterns of small problems that could become more serious when aggregated.

Low-Priority: Include losses to the City of less than \$500 and wasteful practices that would lead to minor gains in efficiencies if corrected. However, if the same or similar issues were reported

multiple times, low-priority matters may become higher priority matters. Additionally, some low-priority issues could be referred to a specific department for their review.

Characteristics of Fiscal Year 2023-24 Whistleblowers

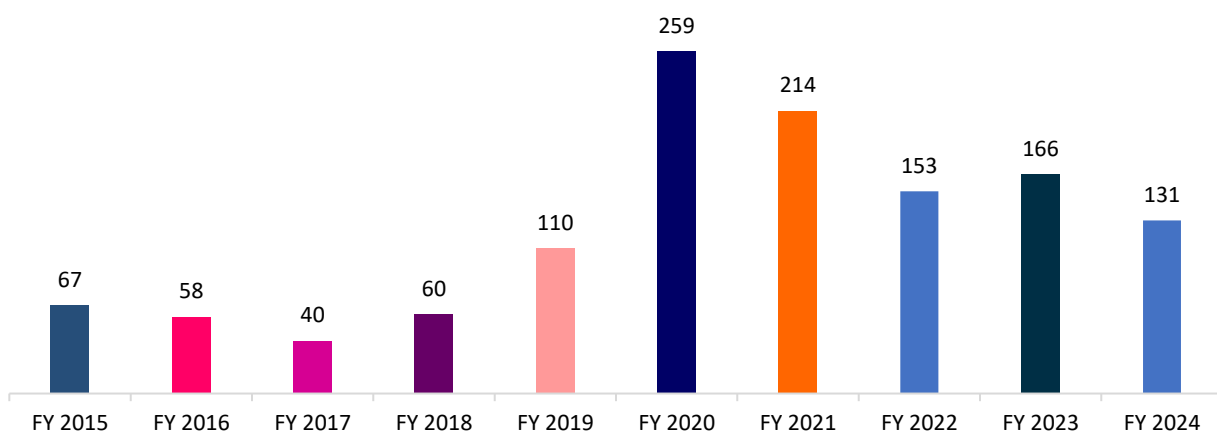
Whistleblowers and the ways they reported concerns were also diverse. The data below reveals the number of whistleblowers who identified themselves as City employees versus those who did not; the reporting methods used; and requests for anonymity.



Cases Received Between Fiscal Years 2014-15 and 2023-24

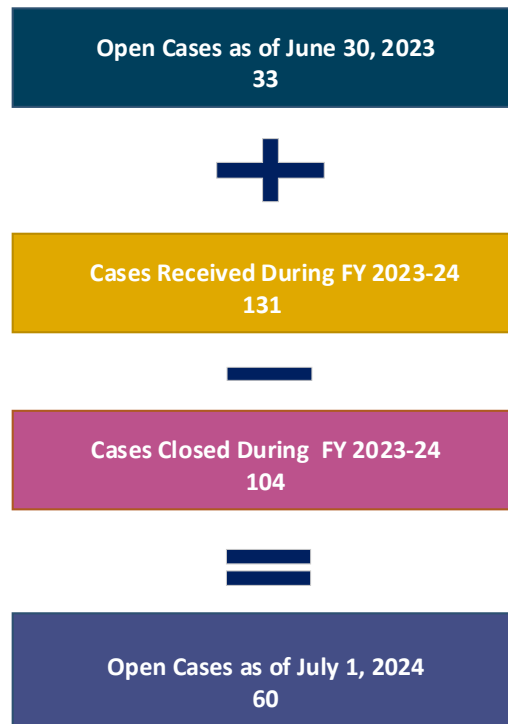
In FY 2023-24 (July 1, 2023, through June 30, 2024), the Whistleblower Program received and reviewed 131 cases. The exhibit below provides a historical perspective as to the number of cases received since FY 2014-15.

Number of Cases Received Over the Last Ten Fiscal Years



Summary of Cases Received

In FY 2023-24, 131 complaints were filed. At the end of the fiscal year, 60 cases were still in the process of being investigated.



Summary of Closed Whistleblower Cases

As the chart above indicates, 104 cases were closed in FY 2023-24. Thirteen (13) or 12 percent were closed after an investigation. The remaining 91 closed cases fell into the categories of:

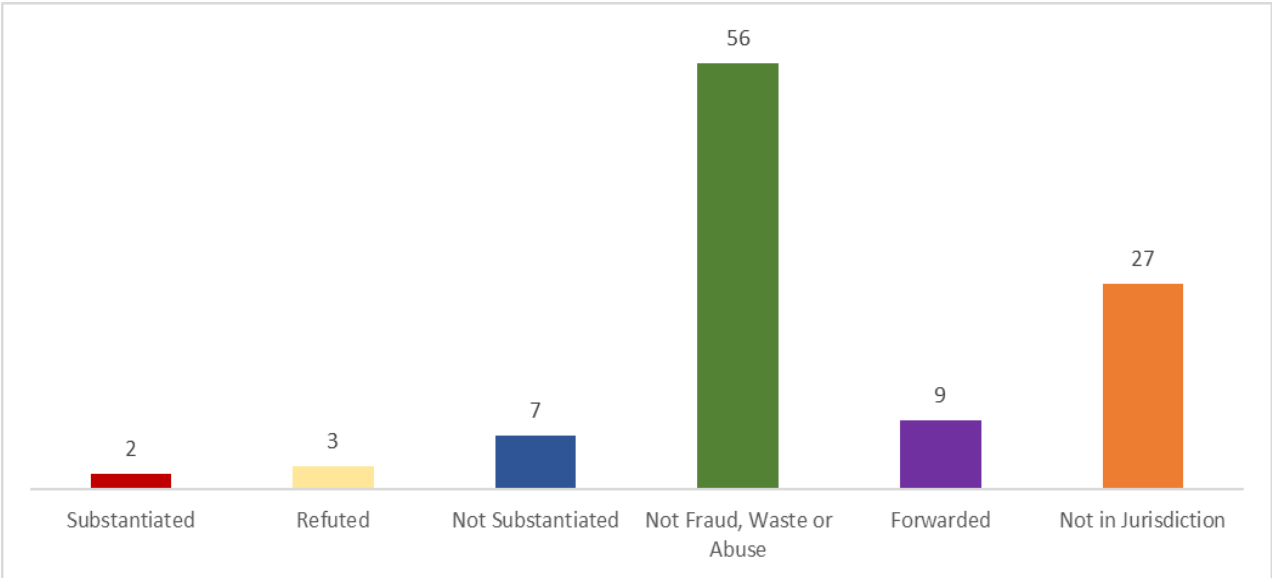
- insufficient information to investigate,
- previously addressed by the Whistleblower Program,
- not fraud, waste, or abuse, or
- referred to appropriate City departments/channels, as identified on the Whistleblower Hotline Evaluation Process flow chart on page two.

A detailed list of closed cases is included in the Appendix starting on page 8 of this report.

Results of Closed Cases that Warranted Investigation

The whistleblower cases were closed for six reasons listed below:

- Two (2) complaints were **substantiated**, meaning after an investigation, allegations were confirmed, and recommendations were made to the City Administrator and/or appropriate City departments for corrective action.
- Three (3) complaints were **refuted**, which means after an investigation, allegations were determined to be false.
- Seven (7) complaints were **not substantiated**, meaning after an investigation there was inconclusive information to substantiate or refute the allegations.
- Fifty-six (56) complaints were closed after a preliminary review determined the cases **did not qualify as fraud, waste, or abuse**. Seven (7) of the cases included in this category were closed because the reporter did not finish the intake process.
- Nine (9) complaints were **forwarded** and closed after a preliminary review determined the cases did not qualify as fraud, waste, or abuse but other City departments or outside agencies should review further.
- Twenty-seven (27) complaints were closed after a preliminary review determined the cases were **outside of the City's jurisdiction**.



Outcomes of Investigations with Substantiated Allegations

Out of the two substantiated cases, we identified a range of fraud, waste, and abuse with negative financial, reputational, and operational effects on the City. Accordingly, we made recommendations to address these problems.

Allegation Type	Allegation Details	Outcome/Actions Taken
Falsification of Contracts, Reports or Records (1 case)	Allegation that a nonprofit fraudulently used City funds.	The investigation substantiated the allegation. After a preliminary review, the City Auditor decided to conduct a full audit, which substantiated part of the allegations. Six recommendations were made, and their implementation is pending. Read the full report here .
Other (1 case)	Allegation about the formation and operation of the Chinatown CBD.	The investigation substantiated the allegation. The City Auditor made four recommendations, and their implementation is pending. Read the full report here .

Whistleblower Retaliation Cases

Retaliation against whistleblowers is illegal. Any employee who, in good faith, files a case with the Whistleblower Program, or who provides any information in connection with or otherwise cooperates with a whistleblower investigation, is protected against retaliation by the City of Oakland Whistleblower Ordinance, as well as by State whistleblower laws.

In FY 2023-24 the Whistleblower Program received one retaliation case.

Appendix: List of 104 Whistleblower Reports Closed in FY 2023-24 with Allegation Details, Investigation Outcomes, and Actions Taken

#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
1	08/29/2021	Embezzlement	The reporter alleged that a City employee, who served as a case manager, misappropriated City resources by making improper purchases for family members, despite program policy prohibiting case managers from handling cases involving their own relatives or friends.	Refuted	No Action Taken
2	11/02/2021	Unauthorized /Fraudulent Use of Company facilities and equipment	The reporter alleged that a City employee was hired through nepotism and received preferential treatment. It was claimed that the employee failed to perform the duties required by their job, despite this being brought to the supervisor's attention, who allegedly allowed the behavior. Additionally, it was claimed that the supervisor falsified the employee's time sheets and that both the employee and supervisor used city funds to purchase equipment for personal use.	Not Substantiated	No Action Taken
3	1/1/2022	Other	The reporter made numerous allegations about the formation and operation of the Chinatown CBD.	Substantiated	Recommended Corrective Action
4	07/06/2022	Time Abuse	The reporter alleged timecard abuse that had been occurring for years, with claims that both management and senior management were aware of the issue but allowed it to continue.	Refuted	No Action Taken
5	07/06/2022	Time Abuse	The reporter alleged timecard fraud. Additionally, the reporter claimed that City leadership permitted two employees to be exempt, even though the relevant Memorandum of Understanding (MOU) stated that only one City employee, the union president, was allowed to be exempt from regular work assignments.	Refuted	No Action Taken
6	09/13/2022	Time Abuse	The reporter was concerned that their case was not being addressed because the RAP Hearing Officer assigned to it was allegedly "too busy" using City time to focus on their personal legal business.	Not Substantiated	Policy/ Process Review
7	09/14/2022	Time Abuse	The reporter alleged that a RAP Hearing Officer worked as a hearing officer for other agencies while simultaneously running a private legal services practice, all while being employed fulltime by the City of Oakland.	Not Substantiated	Policy/ Process Review
8	10/09/2022	Time Abuse	The reporter alleged that a RAP Hearing Officer operated a private legal services practice while being employed fulltime by the City of Oakland.	Not Substantiated	Policy/ Process Review
9	12/21/2022	Improper Supplier or Contractor Activity	The reporter alleged that the Police Commission's attorneys were unjustly compensated for performing services, such as project management and administrative tasks, that fell outside their scope and area of expertise. It was also claimed that a commissioner used the attorneys for personal consultations. Additionally, the reporter alleged that the same commissioner abused their power by requesting personal favors from staff.	Not Substantiated	Referred to Audit
10	12/27/2022	Falsification of Contracts, Reports or Records	The reporter alleged that a nonprofit fraudulently used City funds.	Substantiated	Recommended Corrective Action
11	02/27/2023	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
12	03/14/2023	Other	The reporter alleged unethical behavior by a member of the Police Commission.	Not Substantiated	No Action Taken
13	06/14/2023	Other	The reporter alleged that the towing company used by the City of Oakland damaged their vehicle and is refusing to take responsibility for the damage.	Not Fraud, Waste, or Abuse	No Action Taken
14	06/14/2023	Disclosure of Confidential Information	The reporter was concerned that someone may have fraudulently contacted them about a City position.	Not Fraud, Waste, or Abuse	No Action Taken
15	06/15/2023	Theft	The reporter rented a space for two months but left due to a rent increase. The reporter complained about not receiving their deposit back.	Not in Jurisdiction	No Action Taken
16	06/21/2023	Other	The reporter alleged that their business has been a victim of identity theft.	Not in Jurisdiction	Referred to Appropriate Department/Channel
17	06/22/2023	Improper Supplier or Contractor Activity	The reporter was concerned that a towing company contracted by the City of Oakland, charged exorbitant fees and extorted individuals who were required to use their services.	Not Fraud, Waste, or Abuse	Referred to Audit

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
18	06/23/2023	Accounting and Auditing Matters	The reporter requested an investigation into the hiring practices and salaries of the managers recently hired or promoted in the Human Resources Management Department.	Not Fraud, Waste, or Abuse	Referred to Audit
19	06/25/2023	Falsification of Contracts, Reports or Records	The reporter was concerned that the City was not responding to "811 dig request tickets," which could have posed a liability issue.	Not Fraud, Waste, or Abuse	Referred to Audit
20	06/28/2023	Other	The reporter was concerned that their personal doctor may have falsified their medical records.	Not in Jurisdiction	No Action Taken
21	07/02/2023	Theft	The reporter alleged that money was stolen from the reporter's Electronic Benefits Transfer (EBT) card.	Not in Jurisdiction	Referred to Appropriate Department/Channel
22	07/06/2023	Hiring Irregularities	The reporter was concerned about the behavior of a director at an organization that is not managed by the City of Oakland.	Not in Jurisdiction	No Action Taken
23	07/07/2023	Misconduct or Inappropriate Behavior	The reporter was concerned about a City employee's inappropriate behavior at the reporter's residence.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
24	07/11/2023	Theft	The reporter alleged that someone stole money from the reporter's personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
25	07/12/2023	Other	The reporter was concerned that a City commission violated the City Charter in selecting an Executive Director. Additionally, it was alleged that the City Administrator did not carry out official duties required by the Charter.	Not Fraud, Waste, or Abuse	No Action Taken
26	07/13/2023	Misuse of Assets or Services	The reporter was concerned that a refuse packer from the City of Oakland was parked in a residential area in San Leandro. The resident did not observe any occupants or garbage being loaded into the packer.	Not Fraud, Waste, or Abuse	No Action Taken
27	07/14/2023	Other	The reporter was concerned that a housing advertisement on Craigslist might have been fraudulent.	Not in Jurisdiction	No Action Taken
28	07/15/2023	Environmental Protection, Health or Safety Law	The reporter alleged that a City-contracted crew violated a City Ordinance that bans the use of gas-powered trimmers.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
29	07/17/2023	Environmental Protection, Health or Safety Law	The reporter alleged that their rental property had a sinking roof, which had been deemed unsafe and structurally compromised by two structural engineers. The reporter claimed that City of Oakland inspectors were declaring the same structure safe and were potentially attempting to remove the violations without requiring repairs.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
30	07/21/2023	Hiring Irregularities	The reporter alleged that an employee was terminated because management did not like the individual and wanted to hire someone else for the position.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
31	07/23/2023	Accounting and Auditing Matters	The reporter was concerned about the City Auditor and City Attorney receiving salary raises under voter-approved Measure X, and stated that Measure X violated the California Constitution.	Not Fraud, Waste, or Abuse	No Action Taken
32	08/03/2023	Theft	The reporter was concerned that they had not received a refund from a notary business.	Not in Jurisdiction	No Action Taken

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
33	08/04/2023	Environmental Protection, Health or Safety Law	The reporter was concerned about garbage on the street and illegal activity in the neighborhood.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
34	08/06/2023	Other	The reporter alleged that someone stole money from the reporter's personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
35	08/07/2023	Misconduct or Inappropriate Behavior	The reporter alleged that City officials were aware of an illegal marijuana grow on a private residence's roof but failed to take action.	Not Fraud, Waste, or Abuse	Referred to Audit
36	08/07/2023	Misconduct or Inappropriate Behavior	The reporter alleged that City officials were aware of an illegal marijuana grow on a private residence's roof but failed to take action.	Not Fraud, Waste, or Abuse	Referred to Audit
37	08/08/2023	Misconduct or Inappropriate Behavior	The reporter alleged criminal activities.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
38	08/09/2023	Misconduct or Inappropriate Behavior	The reporter was concerned about illegal dumping.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
39	08/15/2023	Misconduct or Inappropriate Behavior	The reporter alleged that a teacher struck a student.	Not in Jurisdiction	No Action Taken
40	08/17/2023	Misconduct or Inappropriate Behavior	The reporter alleged that they received threatening messages and voicemails from a City director.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
41	08/18/2023	Other	The reporter alleged that an illegal car rental business was operating from a residential neighborhood.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
42	08/30/2023	Falsification of Contracts, Reports or Records	The reporter alleged that there were fraudulent allegations against a Public Works employee in an investigation report conducted by a third party.	Not Fraud, Waste, or Abuse	No Action Taken
43	08/31/2023	Other	Reporter did not finish submitting their complaint.	None	No Action Taken
44	09/13/2023	Misconduct or Inappropriate Behavior	The reporter alleged that a legal contract was not signed by the appropriate party.	Not Fraud, Waste, or Abuse	Referred to Audit
45	09/14/2023	Misconduct or Inappropriate Behavior	The reporter was concerned that strangers approached their child and asked them not to litter.	Not Fraud, Waste, or Abuse	No Action Taken
46	09/17/2023	Misconduct or Inappropriate Behavior	The reporter alleged that a councilmember's decision caused the City to lose out on a grant for public safety.	Not Substantiated	Recommended Corrective Action

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
47	09/18/2023	Other	The reporter was concerned that a housing advertisement on Craigslist might have been fraudulent.	Not in Jurisdiction	No Action Taken
48	09/20/2023	Other	The reporter was concerned that they were not able to pay for sidewalk repairs.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
49	09/26/2023	Data Privacy	The reporter was concerned about their stolen car and OPD not being responsive, as well as electromagnetic fields that had been making them sick for years.	Not Fraud, Waste, or Abuse	No Action Taken
50	09/28/2023	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
51	10/20/2023	Other	The reporter was concerned that an eBay seller did not follow the agreed-upon contracting terms.	Not in Jurisdiction	No Action Taken
52	10/24/2023	Misconduct or Inappropriate Behavior	The reporter was concerned that two City employees were having an intimate relationship that was acted out in a City building.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
53	10/25/2023	Misconduct or Inappropriate Behavior	The reporter was concerned about a City supervisor who allegedly allowed male employees to abuse, sexually harass, and intimidate female workers. Furthermore, it was alleged that the supervisor retaliated against the female employees who complained and moved them to other areas instead of addressing the situation appropriately.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
54	10/26/2023	Other	The reporter was concerned about receiving parking tickets that were presumably not deserved and the City not refunding them for the money paid for the tickets.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
55	10/26/2023	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
56	10/26/2023	Falsification of Contracts, Reports or Records	The reporter was concerned that debt collectors were reaching out for purchases that they never made.	Not in Jurisdiction	Referred to Appropriate Department/Channel
57	11/09/2023	Misconduct or Inappropriate Behavior	Multiple allegations were made regarding an inappropriate sexual relationship that was not being addressed by a department director.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
58	11/10/2023	Theft	The reporter was concerned that their personal savings account had been closed, and they were unable to receive funds.	Not in Jurisdiction	Referred to Appropriate Department/Channel
59	11/14/2023	Other	The reporter was concerned about an email they received that was requesting funding from them.	Not in Jurisdiction	Referred to Appropriate Department/Channel
60	11/15/2023	Misconduct or Inappropriate Behavior	The reporter alleged that an employee was using their City email to campaign for a board seat.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
61	11/16/2023	Environmental Protection, Health or Safety Law	The reporter was concerned about their new electrical panel not being inspected, even after paying the City fees.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
62	11/17/2023	Violation of Policy	The reporter alleged that a City department was not following purchasing policies, and that management was aware of it.	Not Fraud, Waste, or Abuse	Referred to Audit
63	12/03/2023	Theft	The reporter alleged that someone stole money from the reporter's personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
64	12/07/2023	Other	The reporter alleged that misinformation was provided to a business owner regarding when a City of Oakland Business Tax Certificate is required.	Not Fraud, Waste, or Abuse	No Action Taken
65	12/08/2023	Violation of Policy	The reporter alleged that management requested approval for a grant agreement amount that exceeded the agreed-upon amount, and that supervisors in a City department instructed staff to not challenge the matter.	Not Fraud, Waste, or Abuse	Referred to Audit
66	12/12/2023	Other	The reporter alleged that they were verbally assaulted by a bakery associate.	Not in Jurisdiction	No Action Taken
67	12/13/2023	Theft	The reporter alleged that someone stole their identity and withdrew their child's disability income without their consent.	Not in Jurisdiction	Referred to Appropriate Department/Channel
68	12/13/2023	Violation of Policy	The reporter alleged that a federal or City agent abused their privileges by recklessly driving, scaring cars on the freeway, yelling at other drivers with an amplifier, and using sirens without a reason.	Not Fraud, Waste, or Abuse	No Action Taken
69	12/18/2023	Other	The reporter was concerned about safety issues at their private residence that were not being addressed by the landlord.	Not in Jurisdiction	Referred to Appropriate Department/Channel
70	12/24/2023	Falsification of Contracts, Reports or Records	The reporter alleged that a director was hired without the required qualifications.	Not Fraud, Waste, or Abuse	Referred to Audit
71	12/29/2023	Other	The reporter listed a variety of concerns without providing a clear allegation or specific issues that the Office could investigate or review.	None	No Action Taken
72	01/11/2024	Other	The reporter was concerned about identity theft.	Not in Jurisdiction	Referred to Appropriate Department/Channel
73	01/11/2024	Theft	The reporter provided an alleged thief's phone number.	Not in Jurisdiction	Referred to Appropriate Department/Channel
74	01/12/2024	Misuse of Assets or Services	The reporter was concerned that training funds were not being used appropriately and that employees were not being given equal opportunities.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
75	01/14/2024	Environmental Protection, Health or Safety Law	The reporter was concerned that a private store owner left items scattered on the sidewalk, which allegedly jeopardized the safety of pedestrians.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
76	01/17/2024	Hiring Irregularities	The reporter was concerned about hiring practices within a City department.	Not Fraud, Waste, or Abuse	Referred to Audit

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
77	01/17/2024	Falsification of Contracts, Reports or Records	The reporter alleged criminal activity.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
78	01/18/2024	Misconduct or Inappropriate Behavior	The reporter alleged that they were mistreated by a CHP Officer when they were pulled over and cited.	Not in Jurisdiction	Referred to Appropriate Department/Channel
79	01/22/2024	Misconduct or Inappropriate Behavior	The reporter was concerned that a City employee was working under the influence of drugs.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
80	01/25/2024	Environmental Protection, Health or Safety Law	The reporter was concerned about the conditions of their apartment building.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
81	01/28/2024	Theft	The reporter alleged that someone stole money from their personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
82	01/28/2024	Theft	The reporter lost their passport at a supermarket and believed it was stolen from them.	Not in Jurisdiction	Referred to Appropriate Department/Channel
83	01/30/2024	Theft	The reporter alleged that they were robbed at a gas station.	Not in Jurisdiction	Referred to Appropriate Department/Channel
84	02/09/2024	Data Privacy	The reporter alleged that a manager used their position to obtain an employee's address in order to conduct a wellness check.	Not Fraud, Waste, or Abuse	Forwarded to Appropriate City Department
85	02/13/2024	Other	The reporter reported public health concerns related to dogs running loose, spoiled food, and human waste on the sidewalk.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
86	02/19/2024	Accounting and Auditing Matters	The reporter alleged that a business was being operated at a private residence without a business license.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
87	02/27/2024	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
88	03/01/2024	Unauthorized /Fraudulent Use of Company facilities and equipment	The reporter was concerned that they did not receive a position due to discrimination based on their status in a protected class.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
89	03/07/2024	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
90	03/08/2024	Improper Supplier or Contractor Activity	The reporter was concerned that their truck was towed illegally.	Not in Jurisdiction	Referred to Appropriate Department/Channel

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#	Date Opened	Allegation Type	Allegation Details	Outcome	Action Taken
91	03/08/2024	Accounting and Auditing Matters	The reporter alleged that the City was not following its own ordinance regarding payment delays that occurred before the proper execution of a purchase contract.	Not Fraud, Waste, or Abuse	Referred to Audit
92	03/10/2024	Other	The reporter was concerned that a resident was violating the City ordinance that limits the number of dogs that can occupy a single residence.	Not Fraud, Waste, or Abuse	No Action Taken
93	03/15/2024	Environmental Protection, Health or Safety Law	The reporter was concerned about homemade skateboarding ramps being dumped at a local park, creating safety hazards.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
94	03/17/2024	Improper Supplier or Contractor Activity	The reporter was concerned about construction noise during the weekend.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
95	03/21/2024	Other	The reporter did not finish submitting their complaint.	None	No Action Taken
96	03/21/2024	Hiring Irregularities	The reporter alleged that management showed favoritism and gave preferential treatment to certain individuals.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
97	03/25/2024	Hiring Irregularities	The reporter alleged that they were being treated unfairly and were not being given the same advancement opportunities as others in their department.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
98	03/29/2024	Suggestion	The reporter was concerned about city management.	Not Fraud, Waste, or Abuse	No Action Taken
99	03/30/2024	Other	The reporter alleged that they were evicted from the residence they were renting.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
100	03/30/2024	Other	The reporter was concerned that strangers were checking to see if doors were open at private residences.	Not Fraud, Waste, or Abuse	No Action Taken
101	04/11/2024	Other	The reporter alleged that someone stole money from their personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
102	04/19/2024	Other	The reporter complained that someone dumped a dead animal on a Joaquin Miller Park trail.	Not Fraud, Waste, or Abuse	Referred to Appropriate Department/Channel
103	04/25/2024	Other	The reporter alleged that someone stole money from their personal account.	Not in Jurisdiction	Referred to Appropriate Department/Channel
104	04/28/2024	Other	The reporter was concerned about the safety of their university building.	Not Fraud, Waste, or Abuse	No Action Taken

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